

#### **ADOPTION FOR SMALL BUSINESS AND TEAMS**

The Microsoft 365 Copilot Quick Start is perfect for customers looking to explore the benefits of M365 Copilot. Ideal for smaller organizations or specific teams, the Quick Start provides hands-on experience, showcases how M365 Copilot can address business challenges, and includes access to training and resources via AMTRA's Copilot Concierge Portal. It also helps build a business case with potential ROI calculations and creates a plan for implementing and adopting M365 Copilot across the organization.

### **OUTCOMES**



#### **Hands-on Experience**

Get hands-on with M365 Copilot using 10 licenses. Gather useful and measurable feedback from users.



## **Business Challenges**

M365 Copilot can be used to solve concrete business challenges, demonstrating its practical applications.



#### **Training & Resources**

Access to training and self-service resources through AMTRA's Copilot Concierge Portal.



# **Business Case & ROI**

Build a high-level business case, including the calculation of potential ROI and value of M365 Copilot.



#### Implementation Plan

Plan for how you can implement/adopt M365 Copilot, if that's part of the longer-term vision.

### WHAT YOU GET

# **Training & Resources**

Build a baseline proficiency level, that includes prompting, where to use + use cases.

## **Implementation Roadmap**

Includes recommendations.

# **Tailored Report**

Identification of business problems solvable with Copilot, ROI calculation, and implementation next steps.

#### **6 WEEKS TO SUCCESS**

**1** 

# **AMTRA Prep Work**

Understand mission, vision, goals and industry. Prepare industryspecific personas & use cases.

# 2 Client Prep

Pre-engagement questionnaire. M365 Copilot awareness activities.

Weeks 2 to 6

# AMTRA Delivers: Business Value Alignment, Training, Summary Report & Implementation Plan

- Training resources including AMTRA's Copilot Concierge Portal.
- Facilitator-led Sessions, which include:
  - Business Value & Use Case Mapping
  - Curated Training Targeted to Persona & Use Cases
  - Office Hours/Ask Us Anything
- M365 Copilot User-Sentiment Survey.
- Summary Report including survey feedback and high-level results.
- Implementation Plan & recommendations beyond Quick Start.



# **Sustainment Package**

Ongoing support is provided through AMTRA's Copilot Concierge Sustainment Package. This includes additional training, office hours, user sentiment feedback, success stories, and access to the Copilot Concierge Portal.